



BROCHURE

Together forInspection Readiness

Quality Assurance Services

The pharmaceutical companies and regulatory authorities are adapting to the new ways of ensuring compliance in terms of safety and efficacy of drugs. Regulatory authorities have shifted to conducting inspections virtually. Therefore, conducting virtual audits has become an increasing trend and a new normal.

APCER's team of experienced quality auditors provides expertise in onsite and virtual auditing across Good

Pharmacovigilance Practices (GPvP), Good Clinical Practices (GCP), and Good Clinical Laboratory Practices (GCLP). Our Quality Assurance Experts can help you with all the quality audit requirements without any risk of non-compliance in Pharmacovigilance, Clinical, and Bioanalytical systems. Trained and qualified auditors with relevant GxP experience.

Your Trusted Partner for Virtual Auditing Services

Virtual or e-auditing is an electronic format of the auditing technique. It is the next-generation mode of business continuity where sites, regardless of location, can be evaluated and supported even during crises like pandemics and political upheavals.



Accessibility

- Minimum dependency on auditee
- Anytime availability
- Undisturbed controlled environment



Agile Methodology

- Customizable audit plan
- Targeted approach as per risk-based analysis to match large volumes
- Virtual audit approach selected based on audit-risk assessment



Accelerated Review

- Increased frequency
- Continuous and real-time review of data
- Better-quality data review
- Simulating requests of Inspections



Efficiency through Technology

- Adoption of relevant technology and risk-management tools
- Use of digital platforms
- Enhanced ability to visualize the facility, equipment, and processes



Cost Effectiveness

- Less dependency on travel or region
- Minimal logistics required
- Elimination of back-and-forth training or preparedness

Virtual Audit Process

1

Virtual audit planning and selection of communication tools 2

Scheduling virtual audit

Communication with auditee of audit plan/agenda and pre-audit document request

4

Pre-audit documents review and audit preparation

Conduct virtual audit (live demo, interviews and sample data review) 6

Audit report release

Audit report response and CAPA plan review 8

Audit closure and relevant communication

5

APCER Key Features



Expertise: Team of 20+ highly experienced auditors with expertise in virtual auditing of domains like GPvP, GCP, and GCLP



Experience: Conducted 250+ virtual audits across time zones



AIR (Anytime Inspection Ready) program for hosting unannounced regulatory inspection(s)



Availability: 24x7
direct access to
QPPV as required for
QMS queries



Tools and Systems: Experience of managing electronic tools, e.g., LMS, DMS, CAPA tracking



Robust auditing process and consulting derived from hosting multiple inspections for EMA, MHRA, BfArM, Health Canada and USFDA



End-to-end support for building virtual audit program



Customizable, flexible, and scalable operating model



Proven track record in project execution and achieving KPIs



Real-time reporting that fosters transparency and accountability

Testimonials

We are overall very pleased with the audit and how it was conducted. It was carried out professionally and objectively. The scope of the audit was relevant and appropriate and time efficient. The discussions during the audit were constructive, and recommendations were helpful and appropriate. The team members involved in the audit had a positive experience and were made to feel at ease by the auditors.

QPPV and Head of Pharmacovigilance We are thankful to APCER QA team for leading the preparedness for USFDA Inspection. Your support has made us confident to host inspections. Gap analysis activity conducted before inspection was much helpful.

Associate Vice President, Clinical Development



Together for better health
Part of APC Group

APCER Life Sciences is committed to improving health in partnership with its clients. We bring together safety, medical, regulatory and technology resources to ensure that patients receive the safest, most effective therapies possible.

We are an ISO 9001:2015, ISO 27001:2022, and ISO 27701:2019 certified company.

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